



To our valued customers

The Corona crisis continues to have us and the whole world firmly in its grip and by now even the last person in doubt should have realized that the situation is to be taken quite seriously.

As a responsible company, we have had to take far-reaching precautions and decisions for several weeks now. The well-being of our employees is our top priority, but it goes without saying that we are also striving to ensure deliveries on time in full.

We have raised our hygiene standards, added rules of conduct to prevent infection, work in several shifts and have set up home office workplaces. Our field service activities have been put on hold for the time being, but our customers will of course be looked after in a competent manner by telephone. As you can see, we do everything to minimize risks - as best we can.

As of today, we are able to deliver for the most part. Nevertheless, as a medium-sized company with European operations, it is currently very difficult for us to assess how the supply chain of raw materials will develop in the foreseeable future. In addition, there are delays in the logistics area, over which we have no influence. Therefore we ask you to inform us of orders ahead of time so we can act accordingly.

Please be aware of the possibility that delivery dates will be postponed as new restrictions arise on a daily basis. We apologize for any inconvenience on your end and assure you that we will do everything in our power to ensure availability and delivery date compliance.

We will keep you updated on any changes or if the situation worsens.

Our task now is to protect people, to maintain the business area and to master the difficult economic challenges in a spirit of partnership.

We will get through this crisis standing together and the KAST Group wishes you all the best for the coming weeks and months, and above all good health!

The management